## Zofia Dzik

Graduate of the Academy of Economics in Cracow, University of Illinois in Chicago, the SWPS University of Social Sciences and Humanities in Warsaw and Executive Programs at Stanford and INSEAD Business School. She holds an MBA from the Manchester Business School; mentor, certified member of the Association for Project Management (APMP), leadership explorer and certified member of the John Maxwell Team, a leading international organization whose members are outstanding leadership coaches, trainers and speakers.

From 1995 to 2003 an advisor with Arthur Andersen and Andersen Business Consulting, Director of the Insurance Department; she was also responsible for projects for the financial services sector on strategy, business scalability, connections, omnichannel, reorganization and finance.

Since 2003 she has worked for the Intouch Insurance Group (RSA Group) operating as a fintech where from 2004 to 2007 she served in the capacity of CEO of Towarzystwo Ubezpieczeń Link4 S.A., the first direct insurer in CEE (startups, brand building, CRM, process automation, individual underwriting, new technologies, agile, innovative distribution channels, leadership, humans at work, talent management, succession); from 2007 to 2009 she was a management board member of Intouch Insurance B.V. in Holland and the CEO for Central and Eastern Europe in the Intouch Insurance Group. In this capacity she was responsible for the development of new markets: she was the chairwoman of the following companies' supervisory boards: TU Link4 S.A. (Supervisory Board member until July 2015) and Direct Insurance Shared Services Center in Poland, Intouch Strachowanie in Russia (startup) and Direct Pojistovna in the Czech Republic (startup) and Deputy Chairwoman of the Supervisory Board of TU na Życie Link4 Life S.A.

From 2006 to 2008 she was a management board member of the Polish Insurance Association. From 2007 to 2010 she was a supervisory board member of the Insurance Guarantee Fund. From 2010 to 2016 she was an independent member of the supervisory boards of the following companies: KOPEX S.A., a manufacturer of mining equipment, Polish Energy Partners S.A. (PEP S.A.), a renewables energy company, from 2014 to 2016 FSCD (Digital University), from 2015 to 2016 she was a member of the supervisory board and audit committee of AmRest SA, a leading operator in the QSR sector in Europe with more than 1,000 restaurants: its own brand and franchising for Starbucks, Pizza Hut, KFC; from 2012 to 2016 PKO BP SA, a leading universal bank in CEE where she also served in the capacity of deputy chairwoman of the audit committee and the nomination committee, and she was a member of the risk committee; from 2015 to 2017 InPost, an operator of courier and parcel locker services where she also served in the capacity of chairwoman of the audit committee, from 2011 to 2018 ERBUD SA, a leading construction industry company in Poland, Benefit Systems SA, an innovative integrator of benefit services for employees and an operator of sports infrastructure.

Since 2010 she has been an investor and social innovator, the CEO of Humanities, a think&Do social tank blending humans and technology for the purpose of providing systemic support for social transformation, building social capital and the qualitative development of society in four areas: Family, Education, Work Environment and the World of Culture and

Media, a mentor, author of the "Cohesive Leadership<sup>TM</sup>" model, a development program for leaders building committed organizations giving their employees room to lead an integrated life and stimulating internal motivation; founder and director of the Academy of Leadership for Leaders in Education; presently, she is also an independent supervisory board member in the following companies: BRW S.A., a leading producer and distributor of furniture in Poland and Europe (deputy chairwoman), PKP CARGO S.A., a leading logistics operator in Europe and a rail freight operator (member of the audit committee, chairwoman of the nomination committee) and Sanok Rubber S.A., an international producer of rubber goods.

Married, mother to three sons. In her leisure time she likes to wander through the desert. Fluent in English, working knowledge of Russian.